

FEMA Emergency Management Courses

All members are encouraged to complete the FEMA Emergency Management Institute's online courses. Familiarity with these concepts greatly enhances our ability to **Communicate, Cooperate, Coordinate and Collaborate** — the 4Cs that guide our work with one another and with the jurisdictions we serve.

To make participation manageable, we've divided the recommended courses into **quarterly segments**, representing about **7 hours of learning per quarter**. This steady pace ensures that everyone can build a strong foundation in emergency management principles throughout the year.

Course	Description
IS-288.C	The Role of Voluntary Organizations in Emergency Management - 1 hour
IS-100.C	Introduction to the Incident Command System, ICS 100 - 2 hours
IS-700.B	An Introduction to the National Incident Management System - 3.5 hours
IS-200.C	Basic Incident Command System for Initial Response, ICS-200 - 4 hours
IS-800.D	National Response Framework, An Introduction - 3 hours
IS-2900.A	National Disaster Recovery Framework (NDRF) Overview - 3 hours
IS-2200	Basic Emergency Operations Center Functions – 4 hours
EC-101	Harris County's EOC-101
EC-201	Harris County's EOC-201
G-191	Incident Command System/Emergency Operations Center Interface – 8 hours (in-person Advanced Study)

Other Training

Course	Description
Psychological First Aid	Psychological First Aid (PFA) Online Psychological First Aid (PFA) Online is 5-hour interactive online course that helps participants learn the core actions of PFA and describes ways to apply them in different post-disaster scenarios and with different survivor needs. This course also covers provider well-being before, during, and after disasters. This course is relevant for new providers who are wanting to be oriented to PFA, as well as for seasoned practitioners who want a review of the PFA concepts. https://learn.nctsn.org/enrol/index.php?id=596
Cultural Humility and Community Inclusion	Texas Health and Human Services (HHS): Offers free workshops for professionals and family members involved with intellectual and developmental disabilities (IDD) and aging populations. Notices and registration are provided electronically via the Gov Delivery site.
G-288	Donations Management
G-489	Spontaneous Volunteer Management
G-205	Recovery from Disaster: The Local Government Role

Course	Description
Safety Training	VOADs have access to a wide range of free, high-quality safety training from national agencies and trusted partners. FEMA's Emergency Management Institute offers foundational ICS, NIMS, damage assessment, and volunteer management courses at no cost, while OSHA, CDC, and NIOSH provide practical safety modules for debris removal, mold, heat stress, and post-disaster cleanup. Additional free resources come from the National Weather Service (SKYWARN), CERT programs, American Red Cross preparedness modules, and university extension services that cover chainsaw use and field safety. Together, these resources give VOADs a complete toolkit to train volunteers safely during both blue-sky and grey-sky operations. Muck and Gut teams need training focused on debris-handling safety, PPE use, mold exposure protection, and proper lifting and tool practices to safely clear out flooded or damaged homes. Tarping teams require training on ladder safety, roof awareness, fall protection, tool handling, and weather-related hazards to safely secure temporary coverings on damaged structures. Chainsaw teams need training in saw operation, maintenance, PPE, kickback prevention, and safe tree-felling and limbing techniques to work effectively in storm-damaged areas. Swampers need training in situational awareness, debris-handling techniques, PPE use, and clear communication with sawyers to safely support chainsaw operations in debris-filled environments. Shelter workers need training in basic shelter operations, client services, safety and hygiene practices, and situational awareness to support evacuees and maintain a safe, orderly shelter environment. Point of Distribution (POD) teams need training in traffic flow management, safe material handling, communication and accountability procedures, and basic safety practices to efficiently distribute supplies while keeping volunteers and the public safe All volunteers need training in Protection of Minors, focusing on clear boundaries, two-deep supervision, appropriate interactions, mandatory reporting requirements, and procedures that ensure a safe environment for every child. Mold awareness training teaches volunteers how to recognize mold hazards, use proper PPE, avoid cross-contamination, and follow safe cleanup practices to protect both themselves and the homeowners in post-flood environments.



Texas Gulf Coast Regional
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

Standard Operating Procedures **Administrative: Training Roadmap**

Revised

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