

Emergency Communication Aid

Emergency Communication Picture Communication Aid

Read way to communicate with one to	Interpreter	Texting	Writing	Lip-read	I cannot Lip-read	Assistive Listening Device
Yes	Name	Good	Headache	Rash	Oxygen	Food/Drink
No	I, me	Bad	Cold	Sore Throat	Service Animal	Bathroom
Emergency 911	You	Help	Hot	Nausea	Hearing Aid	Phone
Who	We	Hurt	Pain	Cough	Load	Identification
Where	He	Sick	Can't Breathe	Medication	Walker	Charge
What	She	Worried	Fever	Glasses	Disability	Pet
When	They	Scared	Dizzy	Wheelchair	Allergy	Transportation
Why	Family	Lost	Runny Nose	Cane	Pregnant	Hospital
Looking for screens.	What is the news?	Can my pets come in with me?	Wi-Fi Password			

I can't speak, but I can hear and understand you.
I can spell my replies. Please be patient.

0	1	2	3	4
5	6	7	8	9
A	B	C	D	E
F	G	H	I	J
K	L	M	N	O
P	Q	R	S	T
U	V	W	X	Y
Z	?	.	!	SPACE

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Bb	Cc	Dd
Ff	Gg	Hh
Jj	Kk	Ll
Nn	Oo	Pp
Rr	Ss	Tt
Uu	Vv	Ww
Xx	Yy	Zz

I can spell my replies. Please be patient.

Interpreter	Medicine	Hospital
Food	Water	Bathroom
Wi-Fi password	Video relay service interpreter	

For additional assistance, please contact: publichealthdisasterpreparedness@dshs.texas.gov

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DSHS Southeast Texas
Public Health Region 6/5 Serving You

What is a communication aid?

A communication aid helps people with limited language skills communicate better with people. Communication aids provide simple images and symbols. The user can point to them to communicate better.

It is a tool for disaster shelter managers. It helps them talk about health and medical needs with shelter residents who may have trouble communicating.

Who does an emergency communication aid help?



People who may struggle to communicate



People who may have some difficulty understanding spoken language



People who may have hearing difficulties

Population Examples:

autism spectrum disorder
speech apraxia, stroke, dementia, traumatic brain injuries, deafness, learning delays or disabilities, intellectual disabilities, non-English speakers, etc.

Communication aids help users express their immediate needs and preferences. These aids may increase autonomy. They allow users to make life decisions and communicate their needs to others.

Scan the QR Code to download a copy of the emergency communication aid



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